



Dear Parents and Guardians of K-8 Students (Preschool will follow in January),

In an effort to continually safeguard our children's safety and school security, we are evaluating all of our emergency procedures. One of the enhancements that we have put into place is, One Call Now, an automated emergency communication system that will allow us to communicate with our parents and guardians via email, phone, and text, within minutes of an emergency.

How One Call Now Benefits Our Families

One Call Now allows us to keep parents updated quickly and efficiently with personalized messages. One Call Now can:

- Reach thousands of parent contacts within moments.
- Send notifications even when school phone lines are down, or the power is out.
- Rapidly deliver first-hand information during a crisis situation.

How One Call Now Benefits Our School

One Call Now is an easy and effective means for us to quickly and accurately communicate including:

- Emergency notification and awareness: Alerting parents of a lockdown, evacuations, and relocations situations or in the event of any unsafe incident
- Multilingual communication: Translating a message for non-English speaking parents
- School safety preparation: Announcing school closing due to inclement weather

Three Practice Drills prior to Thanksgiving – stay informed!

Prior to Thanksgiving, we will be running three One Call Now practice drills. Parents will be notified of the exact time for the first two drills and the third will come unannounced. In all three instances, the message will clearly state, "This is a drill". The purpose of these three drills will be for parents to work toward a peace of mind knowing that all points of contact are set up for a notification should there ever be an emergency at school.

- The first two practice drills will be held during the week of November 13th, the third will be November 21 or 22.
- Following each drill, parents should evaluate their points of contact for omissions, errors or redundancies.

The Importance of Accurate Parent Contact Information

One Call Now is only as effective as the parent and guardian contact information entered into the system. Epiphany School will be using the contact information currently in Educate. Practice drills are very important in helping us ensure that emergency contact information is accurate for our students.

Only authorized administrators of Epiphany School will activate the system. One Call Now keeps all of its clients' information confidential and secure; all data is password protected on secure servers accessible only by school administration.

In Christ,

Ann Coone, Principal

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